



# Limited Lifetime Insulated Glass Warranty

## Lee & Cates Glass, Inc.

Lee & Cates Glass insulated glass units (IG's) for residential applications carry a Lifetime warranty against seal failure from the date of manufacture. This warranty covers any material obstruction of vision resulting from dust, moisture or film formations on the internal surfaces of the glass which are caused by a failure of the seal due to improper manufacturing. In the event said product fails within the first year after installation, Lee & Cates Glass, Inc. will furnish and install a replacement at no charge, so long as the cost of the original project has been paid in full. Any defective units after the first year period will be supplied to the homeowner free of charge; however a labor cost will be assessed for the installation.

All insulated glass units are inspected prior to installation or pick up. Our company warrants that the goods, which it has supplied, will be fit for the particular purpose of use expressed by the buyer. All products are purchased from proven manufacturers and fabricated within industry guidelines.

Lee & Cates Glass, Inc. warrants all workmanship for one year. Lee & Cates Glass, Inc. reserves the sole right to inspect the unit in question and determine in their discretion whether any conditions exist which would void the warranty. The warranty will be void if the unit has been:

- Mishandled or there is evidence of tampering
- Installed by someone other than Lee & Cates Glass, Inc.
- Pressure washed or exposed to foreign materials or solutions such as, but not limited to, cleaning products that may contain abrasives or any other solution that can react to the insulated seal or glass
- Installed in high moisture environments including swimming pool enclosures or sauna, a vehicle, a skylight, commercial installation or slope glazing
- Tinting or window film, to include vinyl films, have been applied
- Glass is broken or scratched due to negligence by the owner or any other sub-contractor that may be performing work in the area of the insulated glass unit
- Installed into a wooden structure

This is a non-transferrable warranty. There are no other warranties that extend beyond the description given by this warranty. This warranty is provided to and is only for the immediate customer. Proof of original purchase will be required and provided to Lee & Cates Glass, Inc. before any resolution or services are rendered.